

SUNBRITE VERANDA 3

Firmware Release Notes



Version 1.0.16 (N0920)

Date: 7 Nov 2023

Important notes

The firmware will be delivered via over-the-air update directly to Veranda 3 TVs in the field.

If you have any issues, please reach out to the SunBrite Customer Service Team, 866-357-8688.

Models impacted:

- SB-V3-55-4KHDR-BL
- SB-V3-65-4KHDR-BL
- SB-V3-75-4KHDR-BL

Bug fixes:

- Improved stability of Android OS after Wi-Fi change or disconnect.
- Updated OvrC agent and features

Manual OTA update procedure

If you are unsure if a Veranda 3 TV has received the latest firmware, or if your customer has dismissed the update prompt, follow the steps below to check for updates manually.

1. On the TV, navigate to **Settings > Device Preferences > About > System Update**.
2. Select **Check for update**, which should request a firmware update from the internet.
3. If the TV is offline or it does not prompt for a firmware update, you can download the appropriate upgrade file from the SnapAV product page under support.

SUNBRITE VERANDA 3

Firmware Release Notes



Version 1.0.12 (M1104)

Date: 9 Jan 23

Important notes

The firmware will be delivered via over-the-air update directly to Veranda 3 TVs in the field.

If you have any issues, please reach out to the SunBrite Customer Service Team, 866-357-8688.

Models impacted:

- SB-V3-55-4KHDR-BL
- SB-V3-65-4KHDR-BL

Bug fixes:

- Improved the performance of the ambient light sensor
- The Screenless mode is now enabled by default for easier control system integration

Manual OTA update procedure

If you are unsure if a Veranda 3 TV has received the latest firmware, or if your customer has dismissed the update prompt, follow the steps below to check for updates manually.

4. On the TV, navigate to **Settings > Device Preferences > About > System Update**.
5. Select **Check for update**.

Version 1.0.11 (M0722)

Date: 13 Sep 22

Important Notes

The firmware will be delivered via over-the-air update directly to Veranda 3 TVs in the field.

Due to the SDDP broadcast stability update, the SDDP binding for Veranda 3 TVs currently in a Control4 project will need to be reinitiated. Partners can re-bind these to the Control4 project remotely. The steps to reinitiate SDDP bindings are listed below, and we will email these steps directly to impacted partners.

If you have any issues, please reach out to the SunBrite Customer Service Team, 866-357-8688.

Models Impacted:

- SB-V3-55-4KHDR-BL
- SB-V3-65-4KHDR-BL

Features:

- Support for discrete IR On and Off commands added
- Improved stability of Wi-Fi connectivity during standby
- Improved stability of WakeOn LAN performance when using IP control
- Improved stability of SDDP broadcast
- Control4 port enabled by default for new installations

SDDP Binding Steps

6. Ensure Veranda 3 is powered on.
7. Update Veranda 3 to firmware version 1.0.11 (M0722).
8. In Composer, navigate to **Connections > Network**.
9. In "Available Devices", locate the SunBrite "SBTV-xxxxxx".
10. Click and drag the SDDP broadcast to Veranda 3 display in the **IP Network Connections** section.
11. Navigate to **Device Driver** and confirm that the device's **Connected to Network** is true.

Manual OTA Update Procedure

If you are unsure if a Veranda 3 TV has received the latest firmware, or if your customer has dismissed the update prompt, follow the steps below to check for updates manually.

1. On the TV, navigate to **Settings > Device Preferences > About > System Update**.
2. Leave the selector on **System Update**.
3. On the remote, press **Left, Left, Right, Right**.

Technical Support

For chat and telephone, visit snp1.co/techsupport • Email: TechSupport@SnapOne.com
Visit snp1.co/tc for discussions, instructional videos, news, and more.

Warranty and Legal Notices

Find details of the product's Limited Warranty and other resources such as regulatory notices and patent and safety information, at snapone.com/legal or request a paper copy from Customer Service at **866.424.4489**.

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